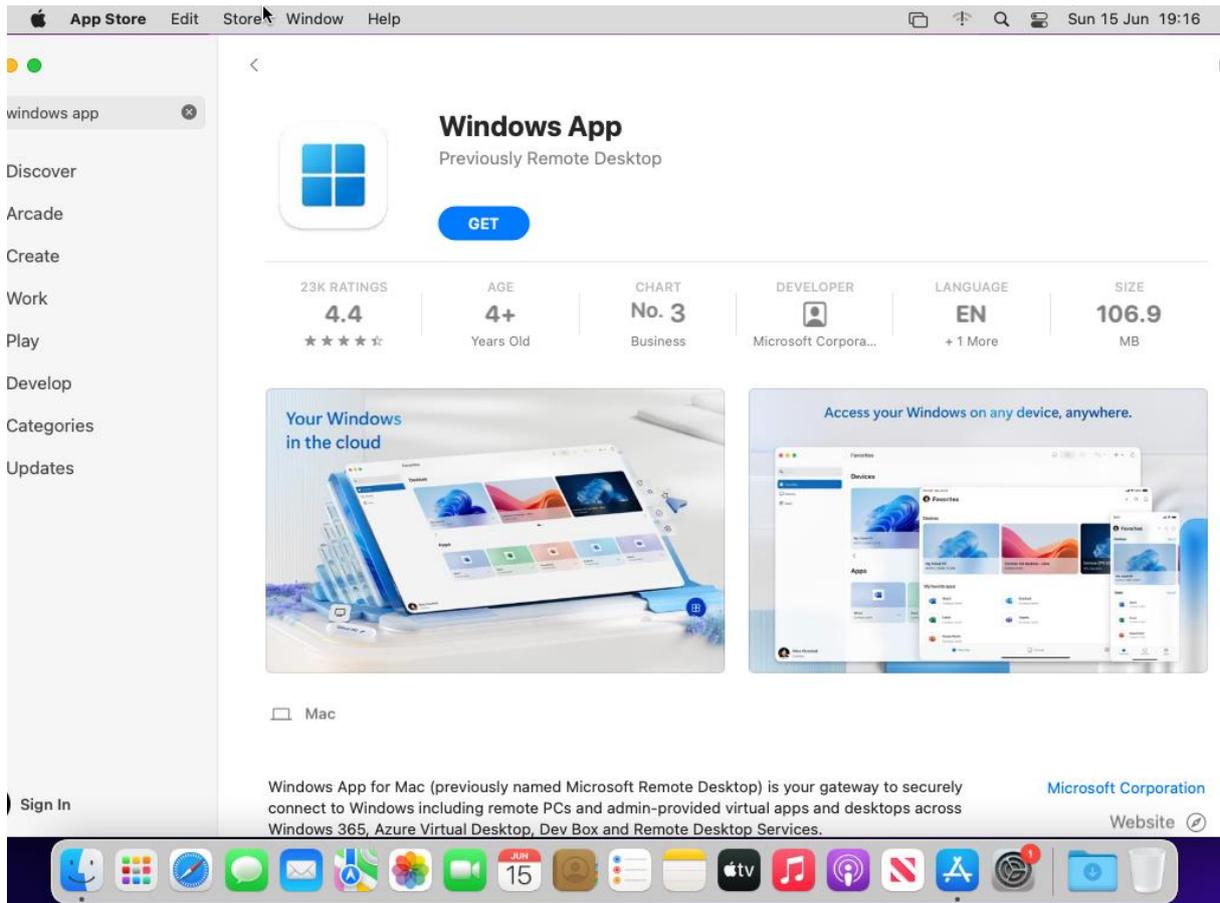


## MAC Remote Access Instructions for Windows App

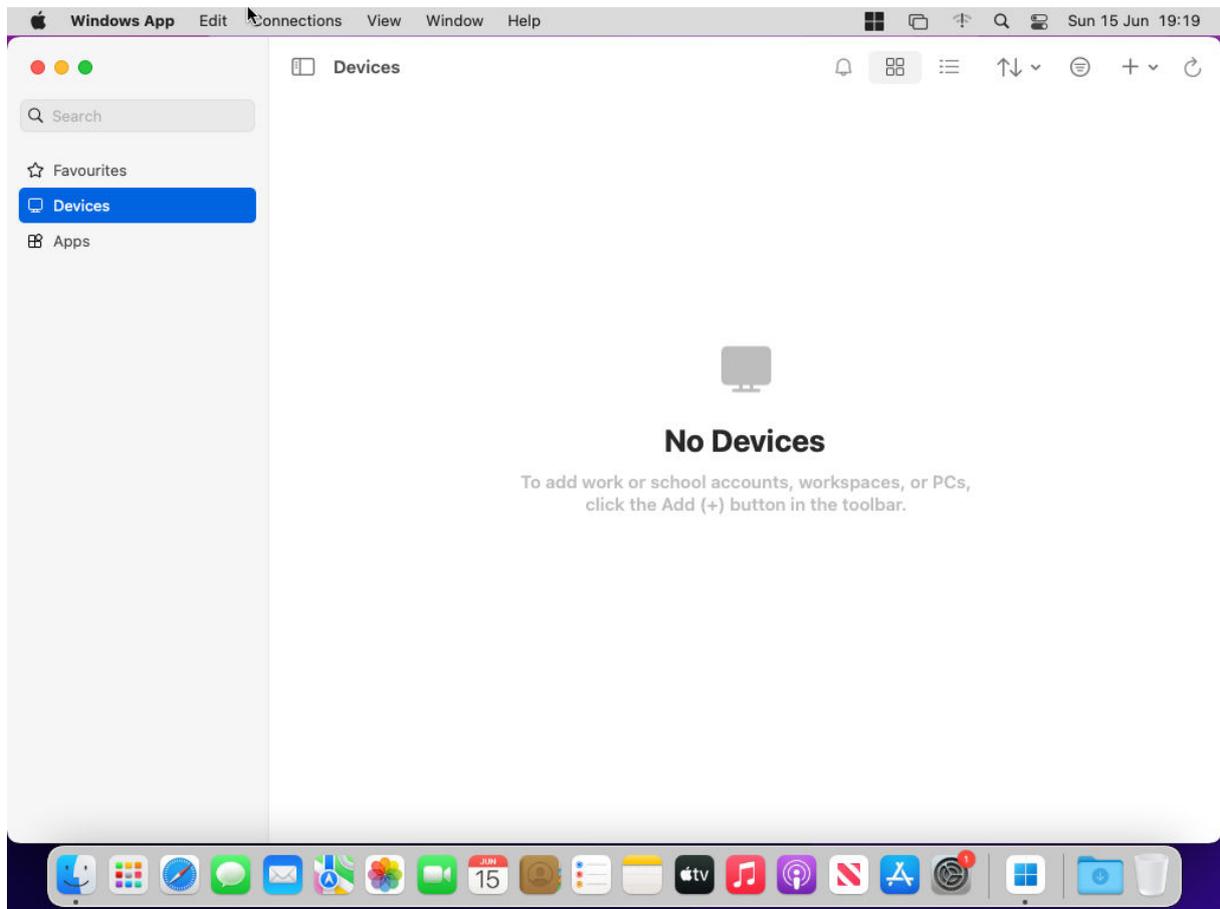
This is applicable to the following MacOS versions:

- macOS 15 Sequoia (released September 16, 2024)
- macOS 14 Sonoma (released September 26, 2023)
- macOS 13 Ventura (released October 25, 2022)
- macOS 12 Monterey (released October 25, 2021)

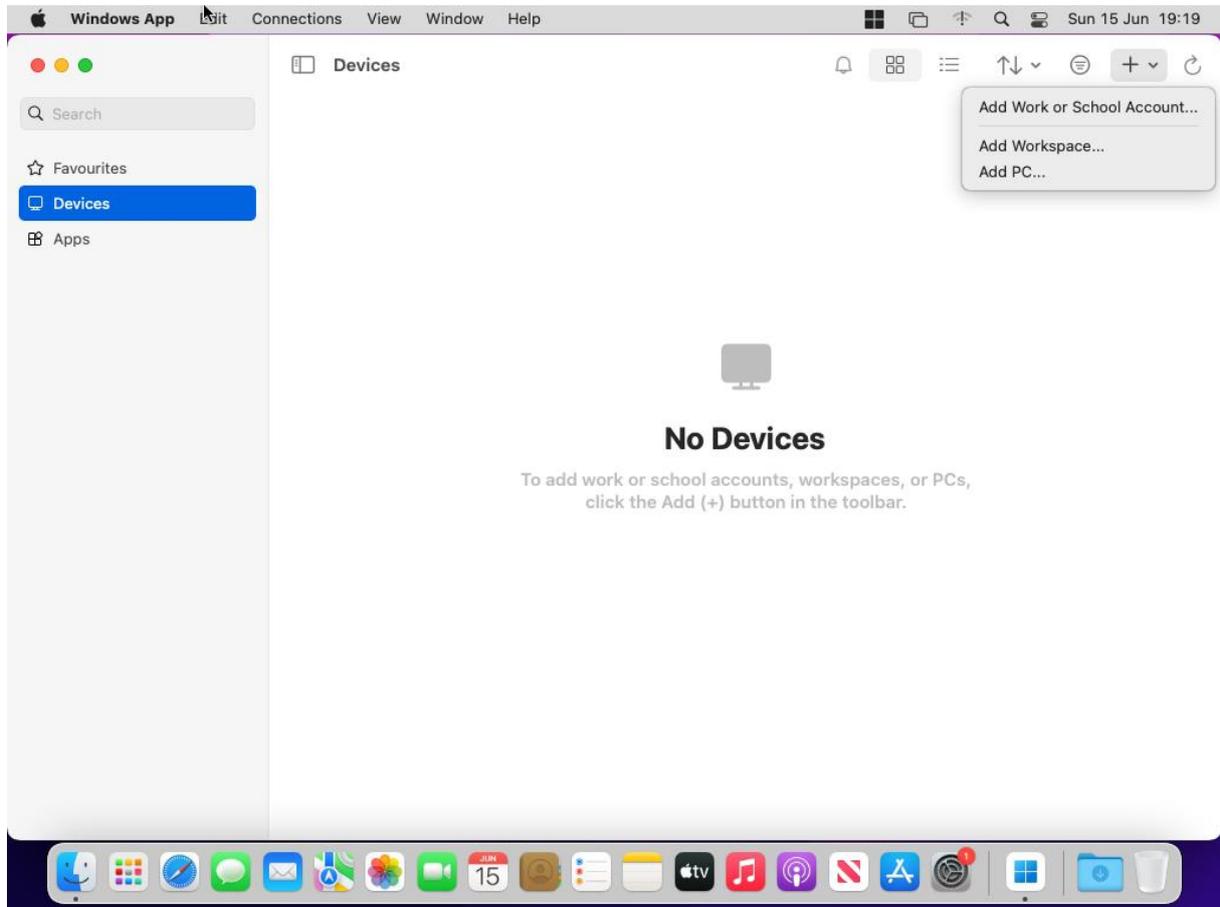
Download and Install 'Windows App' from the Mac app store

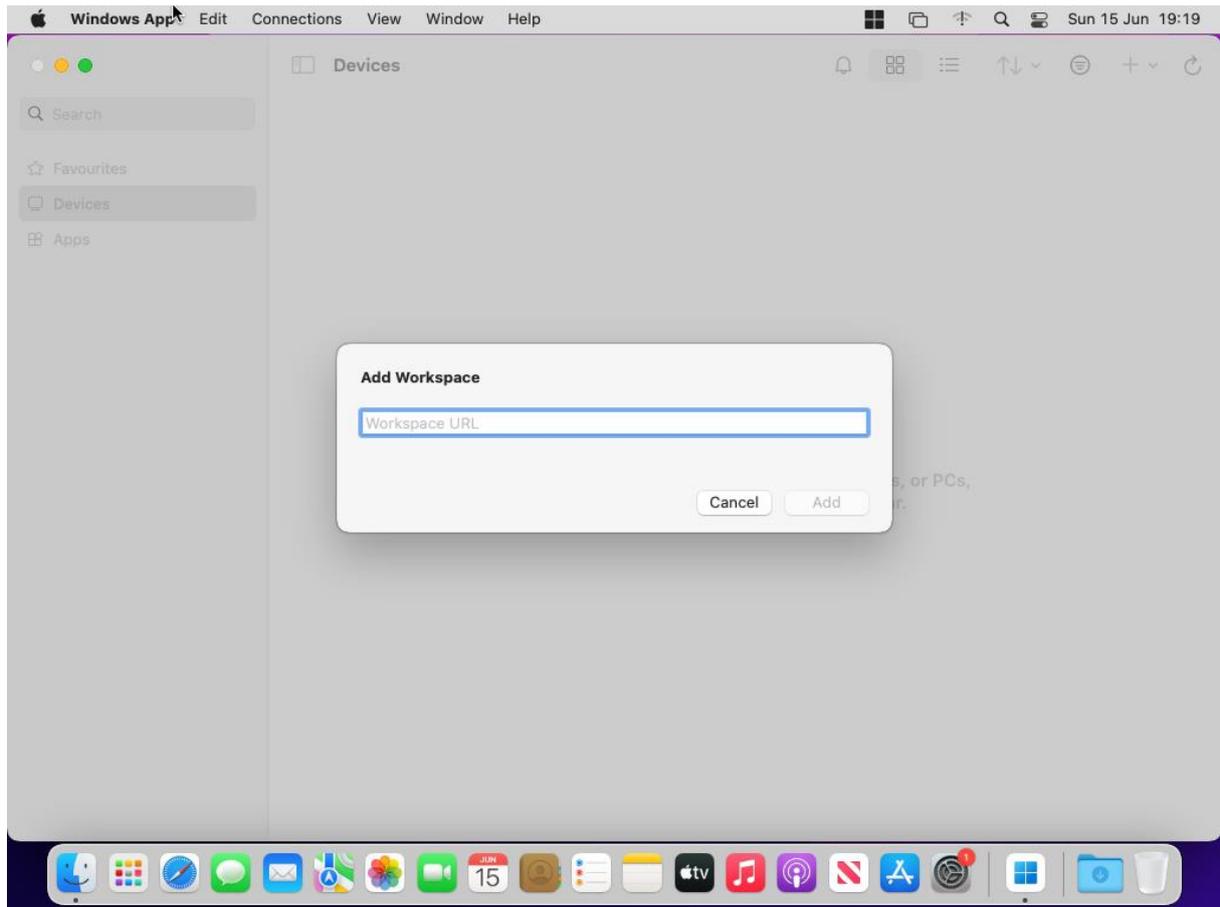


Once downloaded, open it up

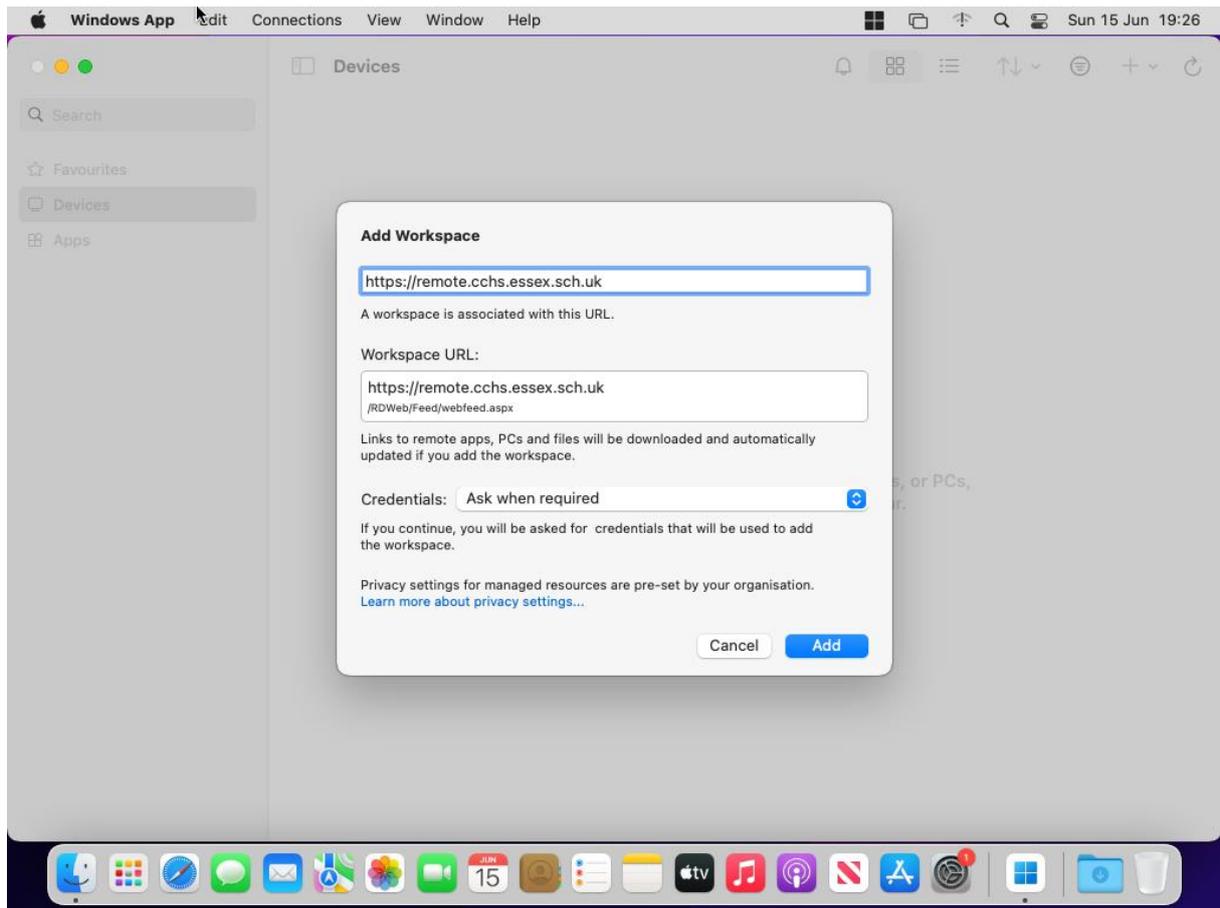


Click on + in the top right hand corner then, Add Workspace.





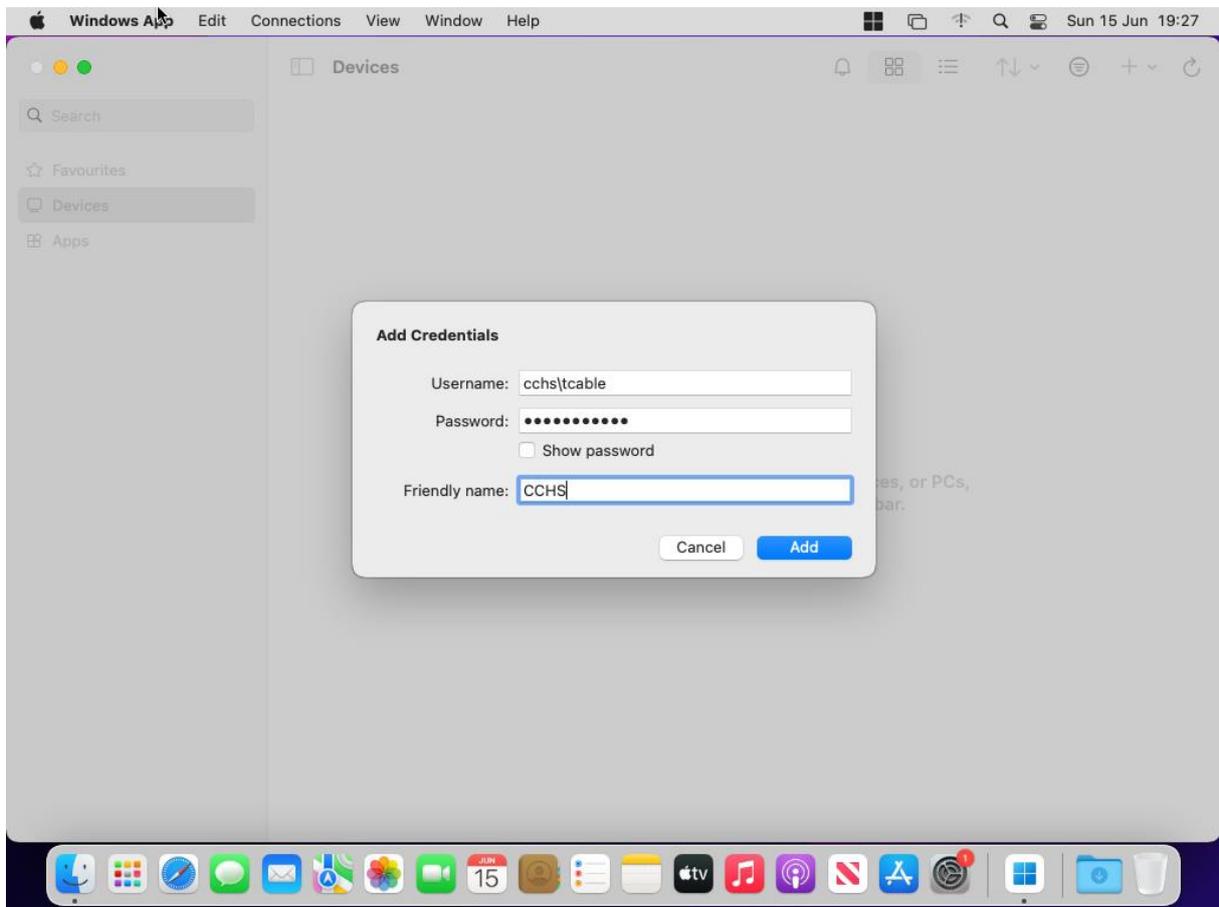
Enter the 'URL' as <https://remote.cchs.essex.sch.uk>

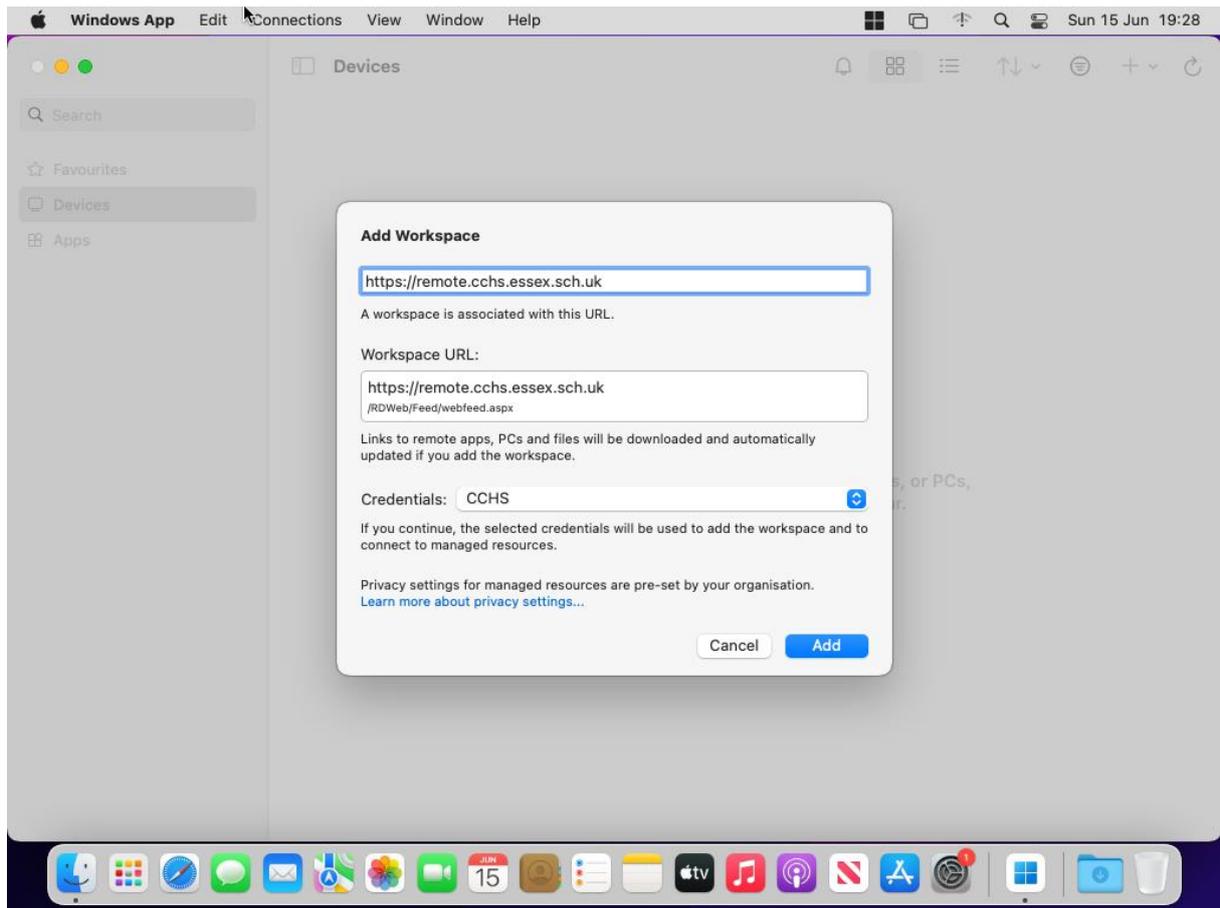


This should find the settings automatically, as per the above screenshot.

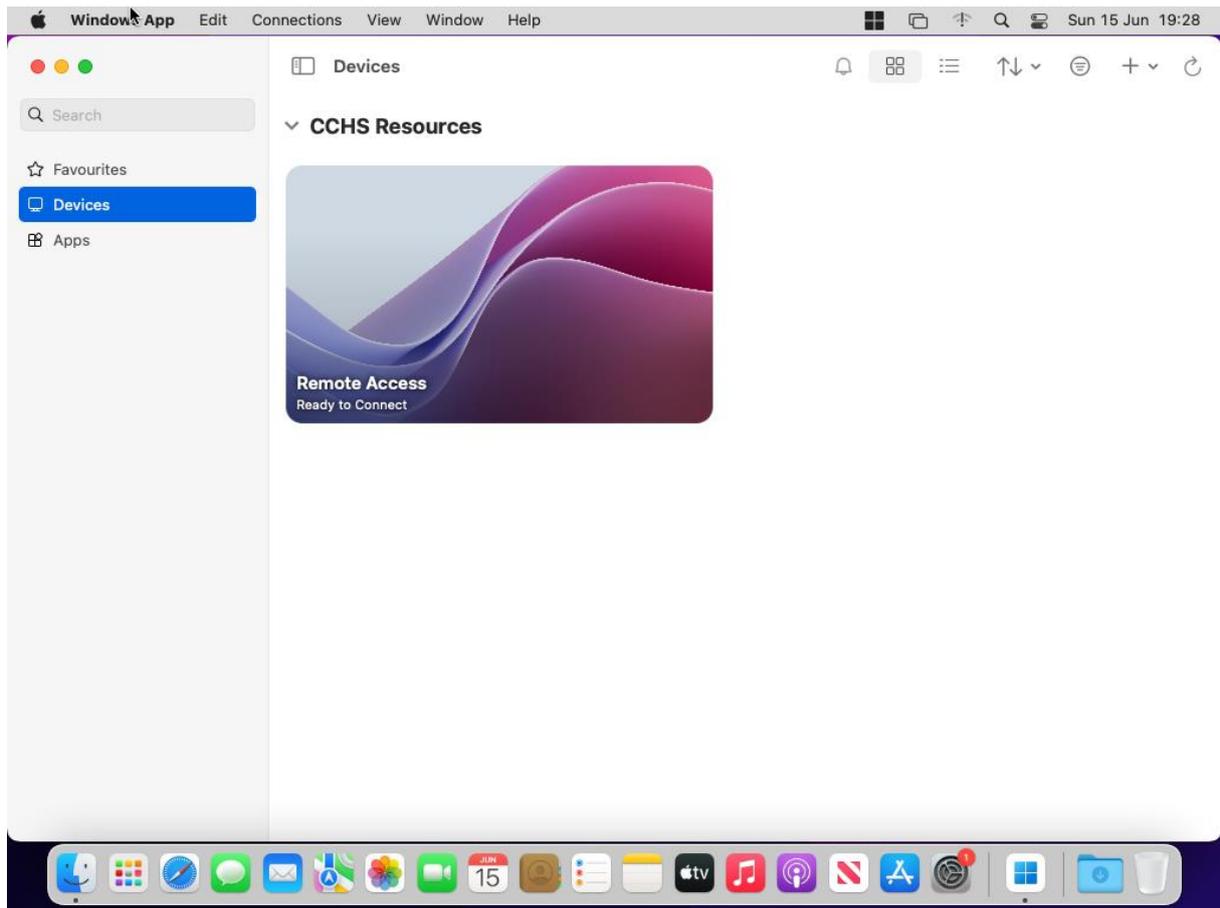
Click on the User Account drop down, and select 'Add User Account'

Fill out the user details as following, substituting in your details, then click on add

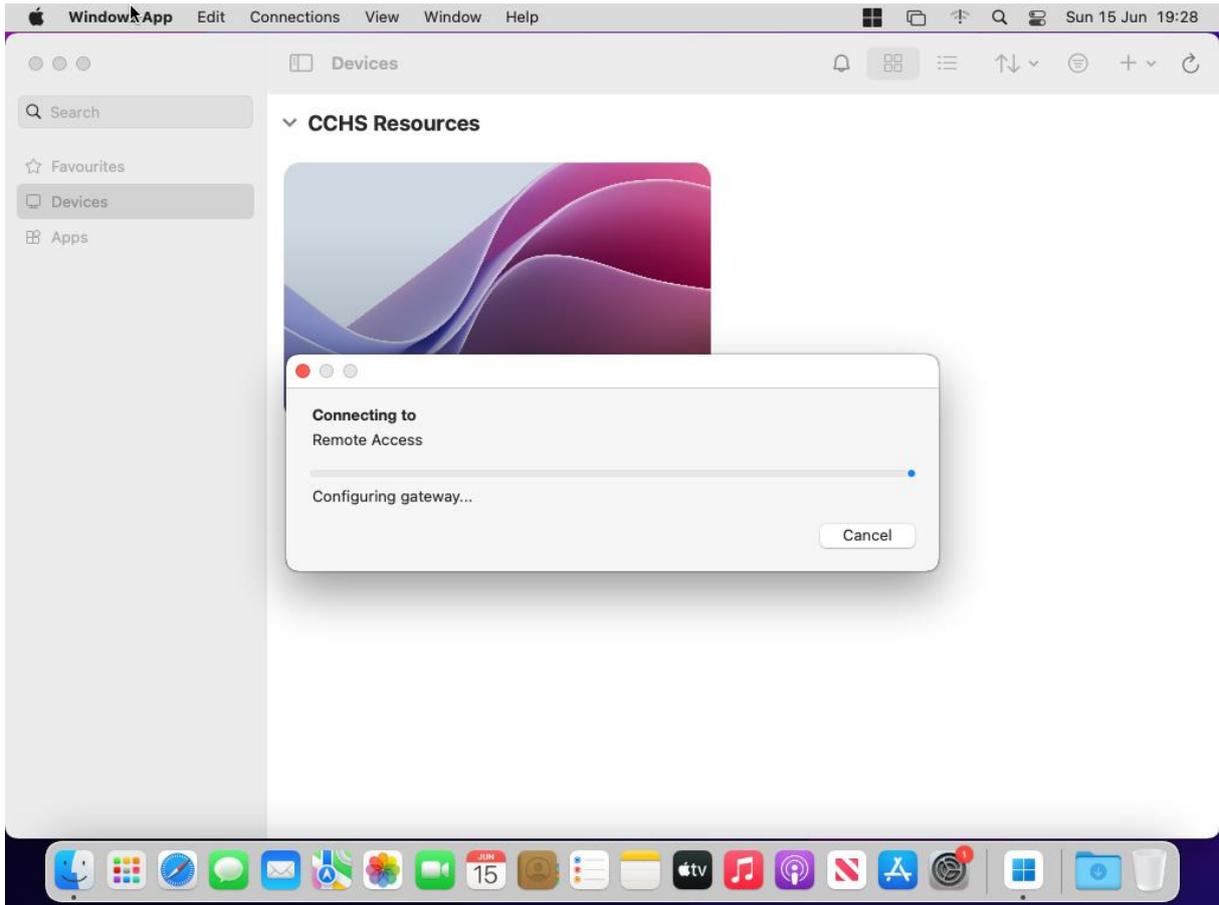


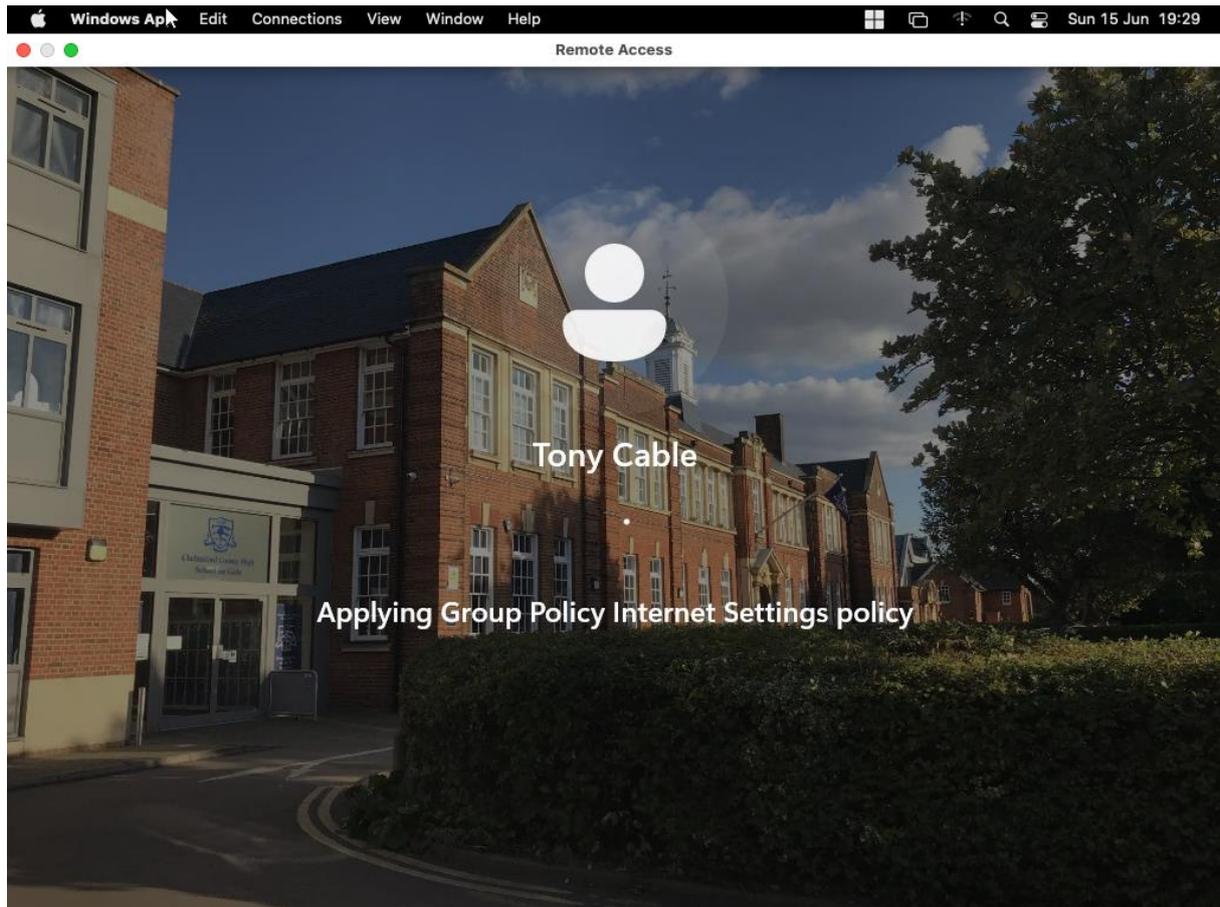


Click on add to add the workspace.



Double click on Remote access, then remote desktop should load – you will need to authenticate through the Microsoft Authenticator app to complete the logon process.





Please remember, that once you are logged into remote access, the default keyboard is a windows layout, rather than a MAC layout. Some of the keys may be in a different position as labelled on the MAC keyboard.