

Privacy and Safeguarding When Working Online

We know that privacy, both for teachers, students and parents is incredibly important. The below principles are to be adhered to when using electronic devices to access lessons remotely (be this through Microsoft Teams or through AV1 devices) at Chelmsford County High School for Girls.

Recording

Where students have been given permission to use Microsoft Teams to access a lesson, the teacher will decide whether this should be recorded. With this platform, the teacher should ensure that the camera is facing them only.

AV1 transmits a live stream from the avatar to the AV1 users' tablet. No data is recorded, and the live stream is end-to-end encrypted, meaning it is impossible for any external party, including us, to access the stream. Screenshots are forbidden.

Recording or screenshotting is not allowed

Recording or screenshotting is not allowed. The AV1 app has a built-in feature preventing the user from taking screenshots or screen recordings. Attempts to do this will terminate the stream and block the use of AV1 until No Isolation unblock the AV1. Students should not record or screenshot if using Microsoft Teams, unless they have been given expressed permission to do so by the teacher.

Clearly visible when active

You'll know when AV1 is active as its head will lift and its eyes will light up. AV1 transmits one-way video so, whilst the user can see what AV1 sees, you can't see them. When students are using Microsoft Teams for engaging with online learning, all students should place their camera on so they are visible and present to their teacher.

Consent requirements

Schools are not legally obliged to collect consent from parents of other children in the class to permit use of AV1 or other digital devices in the classroom, rather it is the school's choice to do so if they deem it necessary.

A one-user device

Only one AV1 user will be able to connect to a single AV1. Their app is accessible via a secret 4-digit pin code and they are required to accept No Isolation's terms and conditions which state that only one AV1 user will be using the app.

If a student is using Microsoft Teams to access a lesson remotely, they should only be given access to this lesson through their school email address. They should not

send any links inviting students to remote lessons to any other students (inside or outside of CCHS).

Addressing concerns

Safeguarding concerns should be made to Miss F. Harrison, Deputy Headteacher, Pastoral: FHarrison@cchs.co.uk and Teaching and Learning concerns should be made to: Mr A. Selby, Assistant Headteacher, Teaching & Learning and Staff Development: ASelby@cchs.co.uk.